Job Title: Seattle Center Community Resource Specialist
Reports To: David Hughes, Seattle Center Security & Guest Services Manager
Position Type: Part-Time (0.6), Exempt
Pay: $26/hr.
Benefits: Health insurance, Seattle Center parking pass or ORCA card, 10 paid holidays, 6 hours vacation/month, 4 hours sick leave/month and more.
Schedule: 24 hours per week. Schedule is flexible and will be determined in accordance with business needs.

Position Description
As an extension of Seattle/King County Clinic’s work to compassionately provide support for the health and wellbeing of underserved and vulnerable populations, the Seattle Center Community Resource Specialist will work to engage Seattle Center’s daily patrons, foster relationships, and help create a safe and comfortable environment throughout the campus and facilities. Focused on patrons dealing with personal and behavioral health challenges, the Specialist will provide referrals to social services and handle case management.

Responsibilities
- Establish professional relationships with unsheltered patrons to help manage their behavior and provide service referrals.
- Provide case management for unsheltered patrons.
- Maintain case records in accordance with professional and legal standards.
- Provide regular reports to supervisor and executives on the development of initiatives and service levels.
- Develop and manage a monthly social service resource program for unsheltered patrons.
- Provide support to Seattle/King County Clinic.

Qualifications

Education/Licensure/Experience
- Bachelor’s degree in mental health counseling or social work. Master’s degree preferred.
- Active license not subject to any current disciplinary action or investigation for criminal or professional misconduct.
- Current professional liability (malpractice) insurance sufficient for this position.
- Demonstrated experience working directly in the field as a mental health professional and case manager.
Required Qualifications
• Capacity to effectively manage delicate or difficult situations, and the ability to work with challenging individuals.
• Exemplary planning and coordination skills, with demonstrated ability to respond quickly to changing priorities.
• Ability to take initiative to develop and manage projects and work independently or as part of a team.
• Strong written, oral and interpersonal communication skills, with the ability to effectively communicate with diverse populations.
• Ability to proactively seek supervisory input, resources and information needed to accomplish this job.

Beneficial Qualifications
• Experience working with community and government agencies.
• Established relationships with social service agencies.

To Apply
• Send cover letter and resume to david.hughes@seattle.gov
• Position will remain open until filled.